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NeSL and the Role of Information Utilities in Credit Monitoring

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PUBLISHED 27 March 2025

National E-Governance Services Limited (NeSL) is India's first Information Utility and is registered with the Insolvency and Bankruptcy Board of India (IBBI) under the aegis of the Insolvency and Bankruptcy Code, 2016 (IBC). The company has been set up by leading banks and public institutions. The primary role of NeSL is to be a repository of legal evidence holding the information pertaining to any debt/claim, as submitted by the financial or operational creditor and verified and authenticated by the parties to the debt. In the complex landscape of corporate finance and insolvency, timely information is crucial for creditors to protect their interests.

NeSL also is central to providing early warning signals to creditors, particularly banks, non-banking financial companies (NBFCs), and other financial institutions. This article examines the functioning of NeSL and the significance of its alerts for credit monitoring.

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The Recent Circular and Its Importance

On 25th March 2025, NeSL issued a circular (Circular No.: NeSL/FC/2025/0184) inviting the attention of creditors, especially banks and financial institutions, to take note of the NeSL IU alerts, early warning signals that assist in credit monitoring. These alerts are designed to help creditors stay informed about the financial health of corporate debtors and take proactive measures to protect their interests. The circular emphasizes the importance of these alerts in managing credit risk and navigating corporate insolvency.

The Three Types of NeSL IU Alerts

Default Alert

One of the key services provided by NeSL is the Default Alert. This alert is triggered when any creditor reports a default by a corporate debtor (CD) to the IU under the IBC. Once the default information is authenticated, NeSL communicates this to all other registered creditors of the CD. This early warning signal is crucial as it may affect the interests of other creditors. By being informed promptly, creditors can take proactive measures to protect their financial interests.

CIRP Application Filing Alert

Another important alert is the CIRP Application Filing Alert. This is activated when any creditor files an application for the initiation of the Corporate Insolvency Resolution Process (CIRP) with the National Company Law Tribunal (NCLT). Upon receiving details from the Insolvency and Bankruptcy Board of India (IBBI), NeSL sends alerts via email to all registered creditors who have exposure to the debtor. This allows creditors to take steps to safeguard their interests during the insolvency resolution process.

Public Announcement Alert

The Public Announcement Alert is issued when an application for CIRP is admitted and a public announcement is made by the Insolvency Professional. NeSL alerts all creditors with exposure to the debtor, enabling them to submit their claims within the stipulated timelines to the insolvency professional. Similar alerts are sent for public announcements during liquidation processes, voluntary liquidation, and pre-packaged insolvency. This ensures that creditors are informed and can participate effectively in the

insolvency process.

Ensuring Effective Communication

NeSL sends these alerts to the email IDs provided by creditors in columns 11 and 12 of Form C. However, it has been observed that some email IDs have become inactive due to employee transfers or retirements. To address this, NeSL has by way of the said circular requested creditors, especially banks and financial institutions, to periodically review and update the email IDs in the IU Portal. This ensures that alert emails reach the relevant departments handling credit monitoring or insolvency resolution matters.

Benefits for Creditors

The alerts provided by NeSL are instrumental in helping banks, NBFCs, and financial institutions stay informed about the financial health and insolvency status of corporate debtors. By receiving timely information, creditors can take proactive measures to protect their interests and manage credit risk effectively. These alerts enable creditors to participate in insolvency processes and safeguard their claims.

Conclusion

The National e-Governance Services Limited (NeSL)'s role as an Information Utility under the IBC, 2016, is vital in ensuring that creditors have access to timely and accurate information. The Default Alert, CIRP Application Filing Alert, and Public Announcement Alert are essential tools that help creditors monitor the financial health of corporate debtors and take necessary actions to protect their interests. By staying informed and proactive, creditors can navigate corporate insolvency with greater confidence and security. NeSL's commitment to providing these alerts highlights its importance in the financial ecosystem and its dedication to supporting the insolvency resolution process.

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